



POLICY

WE ARE COMMITTED TO SAFETY!



Responsibility

Customer satisfaction
Commitment to safety
Personal responsibility

We ensure the natural gas supply for Austria and many other countries and thus guarantee the satisfaction of our customers.

- > We market transport capacity and services transparently, offering the same terms to all customers.
- > We continuously develop our processes and services continuously to meet the requirements of our internal and external customers.
- > Our customers can rely on us as highly professional partner. Our word is our bond.

We take courage to be safe and require the same from everyone concerned!

- > In any conflict of interests: HSEQ first – without compromise!
- > We accept no other outcome than one that is safe – that is our approach!

We all practice personal responsibility!

- > First, we are all responsible for ourselves.
- > We all accept responsibility for ensuring everyone of us goes home safe and sound!
We promote good health!
- > This claim is supported by the direct supervisor.

Fairness

Zero accidents
In dialog with each other

We maintain fair dialog!

- > We create fair and understandable rules – legally sound and with the participation of everyone concerned.
- > We meet uncertainties, errors and incidents as a team!
- > Our interaction with people and the environment: zero accidents!

Vision

Learn from incidents
Good risk awareness

We take into account what impact the work we do today has on tomorrow in respect of:

- > The health and safety of our colleagues.
- > The safety and security of the plant.
- > The customers, stakeholders & the environment.
- > Efficient use of energy.

Vienna, October 2015

Dir. Mag. Dr. Harald Stindl

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