



# Our Values

## Customer Satisfaction **RESPONSIBILITY** Reliability

Safety

- ✿ We live **responsibility as an attitude** – toward our customers, colleagues, and society.
- ✿ **Safety is second nature to us.** We safeguard people, the environment and our systems – without compromise.
- ✿ Our decisions follow ethical and economic principles – **fact-based, transparent, and sustainable.**
- ✿ We act **with foresight and customer focus.** We learn from mistakes.
- ✿ We see **safety, stability and economic success** not as opposing goals, but as essential enablers of sustainable transformation.

## Sustainability **FORESIGHT** Continuous Development

Innovation

- ✿ We develop our infrastructure with our customers in mind – **future-proof and forward-looking.**
- ✿ We embrace change and shape it actively with **ideas, courage and expertise.**
- ✿ We are committed to **continuous improvement** and lead by example in a constantly evolving technological environment.
- ✿ We develop **future-oriented business models**, particularly for the transport of hydrogen, CO<sub>2</sub> and green gases.
- ✿ **Sustainability**, for us, means creating long-term value for our **organisation, society and the environment.**

## Respect **FAIRNESS** Equal Opportunity

Diversity

- ✿ We create an environment where **diversity is recognised as a strength** – regardless of age, origin, gender or professional background.
- ✿ For us, **respect** means listening, thinking along and taking responsibility – at every level.
- ✿ We engage with one another with **clarity and appreciation** – even when we do not share the same opinion.
- ✿ To us, leadership means opening up **spaces for development** – independent of hierarchy.
- ✿ **Equal opportunity** is part of our lived culture: everyone matters, everyone contributes.